

## **QUALITY IS NOT JUST A PROMISE – WE ALSO MEASURE OURSELVES BY IT.**

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First and foremost, by ensuring that our solutions deliver measurable success for you. But we are also committed to exacting quality criteria. Our quality management system is ISO 9001 certified.

The guiding principle of our quality policy is available here:

### **Quality policy**

1. The customer is the center of our focus and our primary goal is customer satisfaction.
2. io strives for long-lasting, trusting partnerships with our clients and suppliers. Therefore, we continue to support them even after completion of a project.
3. Specialists and generalists from io contribute significantly to the success of our clients' projects with interdisciplinary thinking and action.
4. io expects its employees to assume personal responsibility; employees are supported in this by their superiors' expertise and leadership skills.
5. io promotes the qualification and motivation of employees; these are the company's top performers and ambassadors.
6. io also recognizes the importance of high quality in the sense of continuous further development of its services to make its clients' projects successful.

### **Approval & signature of the management**



Dipl.-Ing., Dipl.-Wi-Ing. Florian Heimerl  
Quality Manager  
Member of the Management Board / Partner